



“APPROVED”  
General director  
of “LiTRO App” JV LLC

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## RULES OF “LiTRO” AUTO CLUB

### GLOSSARY

- **Auto Club** - a form of providing various types of services of the Owner, specified on the Website and (or) in MA “LiTRO”, to any applied person on the terms and in the order specified in these Rules.
- **Agent** - an individual entrepreneur and (or) legal entity, with whom the Owner has concluded a civil law contract for the purpose of further distribution of the Subscription(s) among individuals and (or) legal entities in ways that do not contradict the current legislation of the Republic of Uzbekistan (hereinafter - the Agreement).
- **Business Partner** is a legal entity and (or) individual entrepreneur with whom the Auto Club interacts (cooperates) on a mutually beneficial basis on the basis of existing agreements on the release on the market and provision by Participants and (or) Users of the Auto Club of certain and agreed complex solutions in the form of Auto Club Products, as well as “LiTRO” FE LLC, which provides roadside assistance and car lawyer services within the framework of the concluded contract with “LiTRO App” JV LLC.
- **Counterparty** - an individual entrepreneur and (or) legal entity, which in accordance with the terms of the civil law contract (hereinafter referred to as the Contract) has purchased Subscription(s) from the Owner for the purpose of maintaining its own vehicle fleet and (or) for its own employees and (or) employees with personal vehicles. In case of maintenance of own vehicle fleet, the Subscription shall be registered for the responsible employee and (or) employee of the Counterparty as a Participant of the Auto Club, but shall be assigned to the direct car according to the provided VIN-code. In case the Subscription is provided to own employees and (or) employees with personal cars, the Subscription shall be registered in respect of an individual as a Participant of the Auto Club and shall be valid during the term of validity of the Subscription or during the term of provision of services and (or) employment of this person with the Counterparty (upon proper notification from the Counterparty).
- **Conflict of Interest** - a situation in which the Auto Club, within the scope of the services offered and realized by the Auto Club to Participants and/or Users of the Auto Club, taking into account the Owner's existing relationships with Business Partners, Counterparties or Agents, has a risk of simultaneously representing the interests of two or more parties to a situation in dispute between them, which may cause damage to the interests of the Auto Club/Owner.
- **User of the Auto Club** is a legally capable individual, who is not a Participant of the Auto Club, but who has applied to the Auto Club for the receipt of compensated services of the Auto Club, who has familiarized himself/herself with these Rules, who has expressed his/her unconditional consent to their content and who has undertaken to follow the Rules of the Auto Club in good faith. The fact of rendering any of the Auto Club's compensated services to the User is a confirmation that the User has familiarized himself/herself with these Rules and has expressed his/her unconditional consent to their content.

- **“LiTRO Auto Lawyer” Subscription (hereinafter referred to as “Auto Lawyer”)**<sup>1</sup> | Hereinafter all types of Auto Club Subscriptions are briefly referred to in these Rules as “Subscriptions”] -service provided by the Owner in the form of a set of legal services (oral and written consultations, representation, etc.) on issues concerning the car owned and (or) driven by the Participants and (or) Users of the Auto Club, provided under the conditions and in the manner specified in these Rules, as well as taking into account the fact that the legal fact occurred in the territory of the Republic of Uzbekistan. The full list of services within the framework of this service with indication of cost and terms of provision is placed on the Website and (or) MA “LiTRO”.  
The terms and conditions of this service are governed as follows:
  - For Participants of the Auto Club according to the terms and conditions specified directly in the Subscription and (or) the Auto Club Product, and in case of absence of such terms - according to Appendix No. 1 to these Rules;
  - for the Users of the Auto Club at separate tariffs (on a one-time basis) according to Appendix No. 1 to these Rules.
- **Subscription “LiTRO Roadside Assistance” (hereinafter - “Roadside Assistance”)**
  - a service provided by the Owner in the form of a set of services on emergency technical roadside assistance for a passenger car, legal advice in case of a road traffic accident (hereinafter - RTA), as well as other services provided by the Owner to exclusively to the Participants of the Auto Club on the terms and in the manner specified in the Rules. The full list of services within the framework of this service with indication of cost and conditions of provision is placed on the Website and (or) in the MA “LiTRO”.  
The terms and conditions of this service are governed as follows:
    - For Participants of the Auto Club according to the terms and conditions specified directly in the Subscription and (or) the Auto Club Product, and in case of absence of such terms - according to Appendix No. 1 to these Rules;
    - for the Users of the Auto Club at separate tariffs (on a one-time basis) according to Appendix No. 1 to these Rules.
- **Auto Club Product** means a complex solution from the Auto Club, developed by the Auto Club together with the Business Partner (or by the Auto Club itself) and offered to the Participant and/or the User of the Auto Club as a means of satisfying his/her needs in necessary services and/or goods from the Auto Club and (or) Business Partner(s) of the Auto Club, and the Product of the Auto Club may include both the terms and conditions of existing Subscriptions of the Auto Club (subject to these Rules) and any other services, services and goods of the Auto Club and (or) Business Partner, the terms and conditions of use and application of which may be determined both by the Product itself and by third-party terms and conditions placed on the resources specified in the Product, including the Business Partner's resources.
- **Registration of the Auto Club User** is the process of providing by the person who agrees with these Rules his/her personal data and other information required by the Auto Club in accordance with the Rules in order to receive compensated services of the Auto Club.
- **Registration of a Participant of the Auto Club** is the process of providing by a person, who agrees with these Rules and has expressed interest in participating in the Auto Club, all information required by the Auto Club and mandatory information in accordance with the Rules for the purpose of further use of the services of the Auto Club.
- **Website** - a website owned by the Owner of the Auto Club and located at the address: litro.uz.

<sup>1</sup> Hereinafter, all types of Auto Club Subscriptions are hereinafter briefly referred to in these Rules as “Subscriptions”.

- **Owner of the Auto Club** - "LiTRO App" JV LLC<sup>2</sup>, provides technical and organizational infrastructure and controls the activities of the Auto Club.
- **Coverage Area** - the distance of rendering services to the Participants and (or) Users of the Auto Club in Uzbekistan without charging an additional fee per kilometer (i.e. on a free-of-charge basis). More detailed terms and conditions of the Coverage Area shall be specified in the terms and conditions of the Subscription purchased directly or in the terms and conditions of the Contract and/or Agreement.
- **Technical Partner** - an individual entrepreneur, self-employed person and (or) a legal entity that agrees with the content and terms of these Rules and has signed with the Owner of the Auto Club a corresponding service agreement containing the terms and conditions of provision of services by the Technical Partner to the Participants of the Auto Club who have applied to the Auto Club for provision of services under the Subscription "Roadside Assistance".
- **Participant of the Auto Club** is a legally capable natural person, registered in the Auto Club in accordance with these Rules, who has familiarized himself/herself with these Rules, has expressed his/her unconditional consent to their content and has undertaken to follow the Rules of the Auto Club in good faith. The fact that a Participant has purchased and/or received a Subscription and activated it in accordance with the Rules of the Auto Club is confirmation that the Participant has familiarized himself/herself with these Rules and has expressed his/her unconditional agreement with their content.
- **Legal Partner** - a specialist with competent legal knowledge, relevant work experience in the field of issues related to the protection of rights and interests of car owners, who is registered with the Ministry of Justice of RUz as a legal consultant and (or) is an acting lawyer, who signed with the Owner of the Auto Club a relevant service agreement containing the terms and conditions of provision of services by the Legal Partner to the Participant and (or) Users of the Auto Club, who have applied to the Auto Club for the provision of services under the "Auto Lawyer" Subscription.
- **MA "LiTRO"** - a mobile application owned by the Owner, allowing to receive services on the Owner's services to all persons interested in it, being a universal electronic platform (mobile and web application) intended for car owners, including for Participants and (or) Users of the Auto Club.

1. These Auto Club Rules define the terms and conditions of participation in the Auto Club and provision of services to Participants and (or) Users of the Auto Club within the Coverage Area under the terms and conditions and in accordance with the procedure specified in these Rules.

Services are provided by the Auto Club to the Participants and (or) Users of the Auto Club, order fulfillment is carried out directly by the Technical and (or) Legal Partner, by accepting the order through MA "LiTRO", the Website (with redirection to MA "LiTRO"), as well as by phone call (in cases stipulated by the Rules) and further performs all necessary actions to provide the service in accordance with the terms and requirements of the Auto Club.

Under the terms of the Contract and (or) Agreement, other (additional) ways of accepting orders from the Participants of the Auto Club may also be provided, with which they must be familiarized by the Counterparty and the Agent respectively.

2. Participation in the Auto Club is confirmed by the Subscription and/or Product purchased and/or received and subsequently duly activated.

2.1 The Auto Club Subscription used to identify a person as a Participant of the Auto Club is linked directly to the Participant and not to his/her car (unless otherwise provided for in the terms of the Auto Club Subscription and (or) Product, Counterparty Agreement or Agent

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<sup>2</sup> In the text of these Rules, the use of the terms "Owner" and "Autoclub" is equivalent.



Agreement), whereby the Participant of the Auto Club is obliged to personally (without any intermediaries, except in cases related to the existing Contract with the Counterparty):

1) keep up-to-date his/her own registration data provided to the Auto Club when activating the Subscription and (or) the Auto Club Product in accordance with the procedure provided for in clause 9 of the Rules, as well as information regarding his/her car owned by him/her by right of ownership or other legal grounds, confirming the status of the Participant as the owner of this car.

2) to update such information in a timely manner by sending an application with the current information to the e-mail address of the Auto Club [info@litro.uz](mailto:info@litro.uz) (hereinafter referred to as the "Auto Club e-mail"), with any changes coming into effect after 30 (thirty) calendar days from the date of sending the application.

2.2 In case of a change in the identification characteristics of the car owned by the Participant (e.g. change of the state registration number of the car) or change (change) of the car itself, the provision of the Club services to the Participant shall be carried out/renewed after the expiration of the period provided for in clause 2.1. of the Rules.

2.3 The Auto Club does not provide any other means of changing the Participant's data and related information specified in clauses 2.1. and 2.2. of the Rules.

2.4 Upon review of the application by the Administrator of the Auto Club<sup>3</sup> the necessary changes are made to the information of the Participant or a motivated refusal is sent to the e-mail of the Participant. While examining the application, the Administrator of the Auto Club has the right to make calls to the Participant (or Counterparty) to clarify certain information and get additional explanations.

2.5 Amendments made by the Auto Club to these Rules shall not be retroactive and shall not apply to already concluded contracts, except as otherwise provided by the legislation of the Republic of Uzbekistan.

3. Before the direct provision of the service(s) to the Participant and (or) User of the Auto Club, the Technical and/or Legal Partner shall verify whether the Participant has an activated Subscription and (or) the Auto Club Product or whether the User of the Auto Club has paid for the reimbursable service, as well as identify the Participant and (or) User of the Auto Club.

4. The Participant of the Auto Club is entitled to use the services of the Auto Club according to the terms and conditions of the activated Subscription and (or) the Product of the Auto Club displayed in the MA "LiTRO" from the date of activation of the Subscription and (or) the Product and until the expiration of its (his) validity period.

4.1 The service shall be deemed to be used by the Participant when the service is ordered, the Auto Club appoints a specialist of the Technical and (or) Legal Partner to provide the service to the Participant and notifies the Participant thereof, irrespective of the fact that after the Auto Club has appointed the direct provider of the service the Participant has refused to receive it.

If the Participant has refused to receive the service before the Auto Club has appointed the direct service provider, the service may be recognized by the Auto Club as unused by the Participant.

4.2 The Auto Club Subscription shall be deemed to have been used by the Participant from the date of use of any (even the only) of the components (parts) of the Subscription.

4.3 The Auto Club Product shall be deemed to have been used by the Participant and/or the User of the Auto Club from the date of use of any of the components (parts) of the Product, and the use by the Participant and/or the User of the Auto Club of one or more components (parts) of the Product and the failure to activate the Product in accordance with the procedure

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<sup>3</sup> In the text of these Rules, the use of the terms "Autoclub Administrator" and "Partner" are equivalent.



provided for in the Rules and/or the Product itself shall not constitute grounds to consider that the Product has not been used.

4.4 The Participant of the Auto Club shall be entitled to a refund of the Subscription purchased by the Participant of the Auto Club, subject to the following conditions:

- the refund is possible only if none of the services included in the Subscription has been used within 48 (forty-eight) hours from the date of purchase and (or) activation of the Subscription;

- the refund is made after deduction of the expenses actually incurred by the Auto Club and (or) the Technical and (or) Legal Partner related to the registration, activation and processing of the Subscription.

After the expiration of the specified time interval, the Participant of the Auto Club is not entitled to make a refund of the Subscription.

4.5 To refund the Subscription, the Participant shall submit a corresponding application (request) to the Post Office of the Auto Club, indicating his/her full name, Subscription number and providing information on the payment made for the Subscription (copy of the check, receipt or payment order confirming the payment of the Subscription).

If the information and documents provided are true and the conditions of cl. 4.4. The Auto Club shall refund the Subscription within 5 (five) working days from the date of written request of the Participant to the same bank card used to pay for the Subscription.

5. The User of the Auto Club has the right to use the services of the Auto Club on a reimbursable basis according to the tariffs of the Auto Club on the date of ordering this or that service. Up-to-date information about the services provided to the Users of the Auto Club on a reimbursable basis is placed on the Website and (or) MA "LiTRO", at that the direct types of services can be changed by the Owner at his own discretion.

6. If the person who has applied to the Auto Club for the provision of any of the services of the Auto Club does not have an activated Subscription of the Auto Club, the employee and (or) employee of the Auto Club, showing care and client-orientedness, offers him/her to purchase and activate the Subscription, thus becoming a Participant of the Auto Club.

In case of refusal to purchase the Subscription (as an alternative), the required service (if it is included in the list of services provided to the Users of the Auto Club on a one-time compensated basis) may be provided by the Auto Club on a compensated basis to the person who applied for it at the rates provided in Appendix No. 1 to the Rules, and the status of such person shall be equal to the User of the Auto Club.

6.1. In case of receiving a service of improper quality, i.e. not corresponding to the declared characteristics and description specified in the Rules, on the Website or in the MA "LiTRO", the person who applied to the Auto Club for the provision of the service and paid the full amount of this service, has the right to make a refund of the cost of this service, only on condition of paying the expenses actually incurred by the Auto Club and (or) the Technical and (or) Legal Partner and providing the Auto Club and (or) the Technical and (or) Legal Partner with explanations of the reasons for the refund, in the following cases:

- 1) 100% refund of the paid amount (minus the costs associated with the execution of documents, organization of the start of service provision, as well as the costs incurred in connection with the receipt of payment and its return) is made only if the person has canceled his/her order before the Auto Club appoints the direct service provider (i.e. before the first return call of the employee and (or) employee of the Auto Club and (or) specialist of the Technical and (or) Legal Partner to the address of the person who sent the order for service to the Auto Club);

- 2) refund of 50% of the paid amount (less the expenses actually incurred by the Auto Club and (or) Technical and (or) Legal Partner related to the provision of the service, including training, organizational and other mandatory expenses, as well as expenses incurred in

connection with the receipt of payment and its return) is made in the case if the person canceled his order after the appointment of a direct specialist by the Auto Club and (or) Technical and (or) Legal Partner, but before his arrival at the place of service provision.

In case of arrival of the direct performer to the place of service provision, there is no possibility to refund the cost of this service (in any part of it).

6.2 In order to refund the paid service, the person who has applied to the Auto Club shall submit a corresponding application (application) to the Auto Club mail, indicating his/her full name, the name of the ordered service, description of the situation, explanation of the reasons for the refund and providing information about the payment made (copy of the check, receipt or payment order confirming the payment of the service to the Auto Club).

The Auto Club reserves the right to check the provided data and documents for validity. In case of confirmation of the validity of the request for refund, the Auto Club shall refund the cost of the service in the above amounts within 5 (five) working days from the date of the written request to the same bank card from which the payment for the service(s) of the Auto Club was made.

6.3 In case of termination of the Subscription and (or) the Auto Club Product or cancellation of the one-time service at the initiative of the Auto Club, the Participant and (or) the User of the Auto Club shall be entitled to demand a full or partial refund depending on the terms and conditions of this section. In this case, the refund shall be made after deduction of the expenses actually incurred by the Auto Club and (or) Technical and (or) Legal Partner related to the provision of the service, including organizational, administrative and other mandatory expenses, as well as the expenses incurred in connection with the receipt of payment and its refund.

6.4 In case of force majeure, including extraordinary and unavoidable events confirmed by the authorized state bodies of the Republic of Uzbekistan, as a result of which it becomes impossible to provide the service under the Subscription and/or Product, the Auto Club shall not refund the money paid earlier.

In this case, the Auto Club shall have the right to extend the Subscription and/or Product for a period equal to the duration of force majeure, but not more than 3 (three) months.

Force majeure shall mean extraordinary and unavoidable events, the occurrence and consequences of which are beyond the reasonable control of the Auto Club, Technical and (or) Legal Partners, Participant and (or) User, and which make it impossible to fulfill the obligations under the Subscription, Product and (or) one-time service.

6.5 In case of expiry of the Subscription and/or Product, the Auto Club shall not be liable for any losses and shall not refund the money paid, even if the services provided by the Subscription and/or Product have not been rendered. The Participant is obliged to use the service within the validity period of the Subscription and/or the Product. Upon expiration of the Subscription and/or Product validity period, all unused services are canceled without any possibility of restoration or compensation.

7. Participantship in the Auto Club may be purchased or obtained by the Participant under a duly activated Subscription in accordance with these Rules:

7.1. independently by the Auto Club Participant himself;

7.2. by any individual for the Participant of the Auto Club (as a gift), in this case the person who has registered in the MA "LiTRO" and activated the Subscription becomes the Participant of the Auto Club;

7.3. from the Counterparty under the Contract with the Owner with the transfer of the Subscription under the terms of the Contract to an individual who becomes a Participant of the Auto Club;

7.4. from the Agent under the Agreement with the Owner to distribute Subscriptions in the manner specified in that Agreement;

7.5. automatically when a Subscription is received from the Auto Club on a gratuitous or promotional (temporary or permanent) basis in accordance with these Rules.

8. The validity period of the Subscription is displayed in the MA "LiTRO" and is determined by the terms and conditions of the Subscription, these Rules, and may also be determined by the terms and conditions of the Contract and/or Agreement (depending on how the Participant acquired or obtained his/her right to participate in the Auto Club according to clause 7 of the Rules).

From the date of expiration of the Subscription of the Participant, as well as for invalid/inactivated Subscriptions, the service may be rendered by the Auto Club to the persons addressed to it exclusively on the terms and conditions stipulated in clause 5 of the Rules. 5 of the Rules.

The validity period of the Auto Club Product is determined directly by the terms and conditions of the Product.

9. All benefits of participation in the Auto Club are provided to the Participant after activation of the Subscription and/or the Auto Club Product.

Activation of the Subscription and (or) the Auto Club Product by the Administrator of the Auto Club is a prerequisite for a person to obtain the status of a valid Participant of the Auto Club.

The activation of the Subscription and/or the Auto Club Product shall be performed as follows:

1) by the Participant himself/herself, who has purchased the Subscription via MA "LiTRO" (or in any other way) from the Owner - in this case the activation of the Subscription in this case shall be performed immediately after the purchase and proper payment of the Subscription price by the Participant;

2) by the Participant himself/herself, who has received and (or) purchased it from the Counterparty or Agent, who has previously received and (or) purchased this Subscription from the Owner on the basis of the Contract or Agreement - via MA "LiTRO", taking into account the explanations received by the Participant from the Counterparty or Agent. This activation request shall be confirmed by the Auto Club administrator in twenty-four (24) hours from the date of the person's request to activate the Subscription, unless otherwise provided by the Contract or Agreement;

3) by transferring the necessary data about the Participant from the Counterparty or Agent to the Auto Club (to the Administrator of the Auto Club) in accordance with the terms and conditions of the Contract or Agreement for the subsequent activation of the Subscription by the Auto Club, which shall take place 24 (twenty-four) hours after the receipt of the data by the Auto Club (Administrator of the Auto Club), unless otherwise provided by the Contract or Agreement;

4) automatically when the Subscription is received from the Auto Club on a gratuitous or promotional (temporary or permanent) basis in accordance with these Rules;

5) in any other manner provided for under the Contract or Agreement;

6) in any other manner specified directly in the terms and conditions of the Auto Club Product (applicable only to the Auto Club Products);

7) in any other manner specified directly in the terms and conditions of the Subscription purchased or received.

10. The terms of acquiring the status of a Participant of the Auto Club shall not be and shall not be recognized as payment for the Subscription and (or) the Product of the Auto Club, as well as for the privileges and benefits of the Auto Club that may be granted to the Participants of the Auto Club, and these payments shall not be refunded and (or) exchanged, except as expressly provided by the Rules or the terms of the Contract or Agreements, which



expressly specify the possible conditions and procedure for refunding these payments, as well as the return of a Club Product received by the Participant and/or User of the Auto Club solely on a reimbursable basis, within ten (10) calendar days from the date of purchase of such Auto Club Product, provided that the Participant and/or User of the Auto Club does not activate such Auto Club Product and returns it without any other use, whether in part or in whole, i.e., the Auto Club Product may be returned within the above-mentioned period only and exclusively in its complete and indivisible composition, taking into account all components of such Product.

11. Full information about the status and current conditions of the Subscription and (or) the Auto Club Products can be obtained through the MA "LiTRO". The activated Subscription and (or) the Auto Club Product automatically (from the date of activation of the Subscription and (or) the Product) includes the obligations of the Auto Club related to providing each Participant of the Auto Club with access to the personal cabinet of MA "LiTRO", as well as informing the Participant of the Auto Club on the phone number of the Participant of the Auto Club specified by him in the contact details when registering, via the following communication channels:

- main communication channel - WhatsApp messenger;
- additional communication channel - SMS messages.

These obligations are integral services of the Subscription and (or) Product of the Auto Club, aimed at increasing the awareness of each Participant of the Auto Club with the composition and content of the activated Subscription and (or) Product, the current status of the Subscription and (or) Product, improving the environment of interaction between the Auto Club and each Participant of the Auto Club.

The Users of the Auto Club via MA "LiTRO" can familiarize themselves with the terms and conditions of the Auto Club's offers in respect of the current types of Subscriptions of the Auto Club, as well as with the list and content of services included in these types of Subscriptions and services provided on a one-time paid basis at the rates provided in Appendix No. 1 to the Rules. This information is provided by the Auto Club in order to provide Users with a full understanding of each type of Subscriptions and individual services before their purchase (receipt) and/or use by the User.

12. The Owner's services provided by the Auto Club to the Participants of the Auto Club have no cash value (except for the services provided by the Auto Club to the Users on a reimbursable basis at separate tariffs and on a one-time basis), are provided within the boundaries of the Coverage Area provided for these services, and outside these boundaries under the conditions specified in these Rules (or provided for by special conditions in accordance with the Contracts or Agreements), and do not include the cost of consumable materials that may be needed to provide the said services, which are also paid for by the Auto Club Participants or Users, subject to prior notification of this by the Auto Club (before the service is rendered).

13. Participants of the Auto Club, subject to the terms and conditions of the Subscription and/or the Auto Club Product, shall:

13.1. comply with the terms and requirements of the Auto Club in accordance with these Rules and the information provided by the Auto Club on the Website, through the MA "LiTRO" or in any other way not contradicting the legislation of the Republic of Uzbekistan;

13.2. transfer to the Auto Club (in case of a corresponding request from the Auto Club) when registering via the MA "LiTRO" and (or) in a simple written form the information required by the Auto Club, including personal and (or) other data;

13.3. to immediately notify the Auto Club of any changes in his/her personal data.

vehicle information and/or contact information provided by him/her to the Auto Club when registering the Subscription and/or Product.

In case of failure to provide or untimely provision of up-to-date information, the Auto Club has the right to suspend the provision of services until the data is updated or refuse to provide its services due to the impossibility to verify the owner of the Subscription and/or Product as a registered Participant of the Auto Club.

14. Participants of the Auto Club, subject to the terms and conditions of the Subscription and (or) the Product of the Auto Club, are entitled:

14.1. receive the privileges of the Auto Club during the validity period of the Subscription and/or the Product (if provided by the Auto Club);

14.2. terminate his/her participation in the Auto Club without the right to refund previously made payments, unless otherwise provided by the Rules of the Auto Club as of the date of termination of his/her participation in the Auto Club;

14.3. after termination of his/her participation in the Auto Club to apply to the Auto Club with a written request to the Auto Club Post Office not to use any information and (or) information about himself/herself, including personal data, in the direct activities of the Auto Club;

14.4. to refuse to be informed via one or all communication channels specified in clause 11 of the Rules, provided by the Auto Club as part of the implementation of the integral services of the Subscription and/or the Auto Club Product to the phone number specified in the contact details when registering, by writing to the Auto Club Mail. At the same time, refusal to inform does not release the Participant from the obligation to independently monitor the current information on the status of the Subscription and/or the Auto Club Product via MA "LiTRO" or the Web site of the Auto Club.

15. The rights granted to Participants of the Auto Club based on the Subscription and/or the Auto Club Product may not be sold, transferred, assigned to another person or used otherwise than in accordance with these Rules.

16. The Auto Club shall have the right to:

16.1. unilaterally terminate the Participantship of any Participant of the Auto Club at any time (from the date of joining the Auto Club and during the Subscription and/or Product validity period) without notice and for any reason whatsoever, including, but not limited to, if the Participant fails to properly comply with the Auto Club Rules, abuses any privileges or rights granted to him/her by the Auto Club, or damages the rights and interests of other Participants, also, the Auto Club shall, without giving any reason and unilaterally, refuse to renew any existing Participant's rights and obligations as a Participant of the Auto Club for the next term after the expiration of the Subscription and/or Product until such Participant has made payment to the Auto Club for the renewal of such Subscription;

16.2. unilaterally and without giving any reason, refuse to provide/provide its services to any User of the Auto Club until such User has made payment to the Auto Club;

16.3. to provide, at its discretion, privileges and benefits to any of the Participants and/or Users of the Auto Club, including by providing an automatically activated Subscription from the moment notice is given to the Participant and/or User of the Auto Club by any available means in accordance with these Rules, upon granting of this Subscription any User of the Auto Club becomes a Participant of the Auto Club for the term of validity of this Subscription and during this term use the services included in the Subscription provided by the Auto Club in accordance with the terms and conditions of their provision specified in the MA "LiTRO";

16.4. in its sole discretion, make any changes to these Rules and the list of Club privileges at any time. Information about said changes shall be posted on the Website;

16.5. reserve the unconditional right to make any changes at any time (without prior notice and at its sole discretion) to the list and availability of privileges and benefits for each Participant and (or) User of the Auto Club;

16.6. to set and change the cost of individual tariffs within the framework of the realized services for the Users of the Auto Club, as well as to change the composition and types of services provided to the Participants of the Auto Club on the basis of the Subscriptions;

16.7. to unilaterally refuse to provide any Participant and/or User of the Auto Club with any of its own services in the event(s) of a Conflict of Interest without giving any reason and unilaterally;

16.8. unilaterally refuse to provide any Participant with any of its own services on the basis of the Subscription and/or the Auto Club Product in case(s) when the reason for providing the service preceded the date of activation of the Subscription and/or the Auto Club Product by the Participant. In such a situation, the Participant is entitled to receive the Auto Club services exclusively on a reimbursable basis in accordance with the wording of the Auto Club Rules as of the date of contacting the Auto Club;

16.9. to unilaterally refuse to provide any Participant and (or) User of the Auto Club with any of its own services in case (-s) it is determined by an officer and (or) employee of the Auto Club that the Participant and (or) User of the Auto Club is under the influence of alcohol and (or) other intoxicants at the time of ordering the service or at the time of direct provision of the service;

16.10. to include in any Subscription and/or Auto Club Product the inherent services specified in clause. 11 of the Rules, as well as any other services, without the availability and provision of which there may be: a decrease in the level of support of the Participant of the Auto Club, risks associated with insufficient awareness of the Participant of the Auto Club of the current and actual status of the Subscription and (or) Product, as well as other opportunities of the Auto Club and other types of Subscriptions offered by the Auto Club as of the current date of interaction of the Participant of the Auto Club with MA "LiTRO";

16.11. to inform each of the Participants and/or Users of the Auto Club through the following communication channels:

- main communication channel - WhatsApp messenger;
- additional communication channel - SMS messages.

If it is impossible to deliver the notification via the main communication channel (including the absence or failure of the Internet connection, the Participant's and/or User's refusal to use a messenger or other reasons), the notification is carried out via an additional communication channel. Informing shall be carried out to the contact phone numbers specified by the Participants and (or) Users when registering in the MA "LiTRO", except for cases when the Participant and (or) User directly refused to receive notifications of the Auto Club in accordance with the procedure established by these Rules. Informing is carried out to the contact phone numbers specified by the Participants and (or) Users when registering in MA "LiTRO", except for cases when the Participant and (or) User has refused to receive notifications of the Auto Club in accordance with the procedure established by these Rules. The refusal to be informed does not release the Participant and/or User from the obligation to independently monitor the current information on the Subscription status via MA "LiTRO" or the Auto Club's website.

17. A notice of termination or suspension of any privileges and benefits of the Auto Club shall be deemed to be made on behalf of the Auto Club to any of the Participants of the Auto Club, if it was transmitted through the following communication channels of the Auto Club: the Website and (or) MA "LiTRO" or by sending an SMS, e-mail message and (or) a call to the phone number of the Participant of the Auto Club specified by him/her in the contact



information.

Notification of termination of the Subscription provided by the Auto Club in accordance with clause 16.3. of the Rules shall not be sent to the Participant and (or) User of the Auto Club, this Subscription shall automatically cease to be displayed in MA "LiTRO" upon expiration of its validity.

18. Any Participant and (or) User of the Auto Club in accordance with this clause of the Rules give their voluntary consent to the use by the Auto Club in its activities of any data and information voluntarily provided by them to the Auto Club, including outside the Republic of Uzbekistan, except in cases when the Participant and (or) User of the Auto Club by a written request to the Post Office of the Auto Club asks to withdraw (terminate) this consent in respect of specific data and (or) information provided to the Auto Club. This clause of the Rules shall also apply to the issues related to informing the Users of the Auto Club through the provided communication channels.

19. By agreeing to these Rules, any Participant and/or User of the Auto Club also agrees to receive notices and offers from the Auto Club. All personal information of any Participant of the Auto Club may be processed and used by the Auto Club in its activities, including after the expiration of the Subscription and/or the Auto Club Product for sending information through any unprohibited and open communication channels specified in clause 17 of the Rules.

20. The realization of the Owner's services can be carried out both by the Auto Club itself and by the Technical and (or) Legal Partners engaged by the Auto Club, who have the necessary skills and equipment for qualified rendering of services within the framework of the services according to the internal regulations and requirements of the Auto Club.

The immediate term of provision of each of the services for various Owner's services shall be agreed with the Participant and (or) User of the Auto Club when they apply to the Auto Club by means of the MA "LiTRO".

Characteristics and terms of providing services to the Participants of the Auto Club under Subscriptions and (or) the Product of the Auto Club, as well as for the Users of the Auto Club in terms of one-time compensated services - are specified in the Appendices of the Rules, as well as can be placed on the Website and (or) MA "LiTRO".

21. Provision of services to the Participants of the Auto Club under the Subscription and involving travel of the direct executor of the Auto Club to the place of provision of such services outside the Coverage Territory shall be carried out exclusively on a reimbursable basis at the rate of 10,000 (ten thousand) soums per 1 km, except for the Subscriptions purchased or received by the Participants from the Counterparties or Agents - under these Subscriptions the provision of services by the Auto Club shall be governed by the provisions of Contracts or Agreements.

22. When providing services to the Participants of the Auto Club under the Subscription and assuming travel of the direct executor of the Auto Club to the place of provision of these services, the waiting time of this executor at the place of provision of the service to the Participant of the Auto Club shall not exceed 20 (twenty) minutes, and after the expiration of this time the executor shall have the right to leave the place of call with a corresponding notification of the responsible person of the Auto Club.

23. Provision of services to the Participants of the Auto Club under the Subscription related to the need to evacuate the Participant's car is fixed by a limited waiting time (up to 15 minutes), after which the direct executor of the Auto Club, in case of absence of the Participant of the Auto Club at the place of call for the provision of the service, has the right to unilaterally refuse to fulfill this order.

In this case, an unscrupulous Participant of the Auto Club who has sent an order for service with the indication of the given place of service provision and was absent at the indicated place shall be deprived of the right to re-order any service of the Auto Club within 15 (fifteen) calendar days for a false call, if the Participant has not notified the Auto Club in advance of the arrival of the direct executor of the Auto Club about the refusal to receive the service.

In case of a repeated false call within 1 (one) calendar month from the date of the previous false call recorded by the Auto Club, the Auto Club has the right to unilaterally terminate the Participant's participation in the Auto Club by canceling his Subscription and without refunding the amounts paid or otherwise deposited by him to the Auto Club, as well as to add his data to the list of unreliable customers and not to provide any services in the future.

24. The provision to the Subscription Participants of services related to the need to evacuate the Participant's car shall be provided only from the place of breakdown of the car and/or the place where the accident occurred, confirmed by documents received from traffic police officers on the fact of the accident, to the service station or other point indicated by the Participant as the place where the car will be repaired.

At the same time, when providing this type of service, the Auto Club has the right to refuse to provide it to the Participant in case of abuse on the part of the Participant, which may occur within the frequency of calls for evacuation of the same vehicle - more than 1 (one) call within 15 (fifteen) consecutive calendar days.

In case of deliberate and repeated abuse by a Participant, the Auto Club shall be entitled to apply the provisions of clause 16 of these Rules.

In cases where the Participant requires the services of the Auto Club in connection with the towing of the vehicle more frequently than the above-mentioned period, the Participant shall be entitled to use these services of the Auto Club exclusively on a reimbursable basis in accordance with the Rules.

25. Provision of some types of services related to representation of the interests of Participants and (or) Users of the Auto Club in court proceedings, collection of insurance payments, Europrotocol payments, is carried out with charging an additional fee from the amount of actual payment satisfied by the court decision or recovered by the Auto Club from third parties, as well as in case of increase of the Owner's expenses in the performance of legal services according to the rates of the Auto Club specified in Appendix No. 1 to these Rules (hereinafter referred to as the Fee of the Auto Club). The exact amount of the Auto Club Fee shall be determined by the terms and conditions of the respective civil law contract concluded with the Participant and/or the User of the Auto Club.

26. If the Participant and (or) the User of the Auto Club wishes to use the services of the Auto Club, the order shall be placed via MA "LiTRO" (i.e. the necessary service of the Auto Club shall be selected) or a call shall be made to the Auto Club, whereby the User of the Auto Club shall place an order in MA "LiTRO" with the following information:

- brand and model of the car;
- state registration number of the car
- year of the car production;
- VIN-code of the car.

The time of order processing through MA "LiTRO" for order confirmation is 10 (ten) minutes from the moment of placing an order for service provision.

27. All disputes arising in connection with the implementation of these Rules, the parties undertake to resolve through negotiations. For this purpose, the party initiating the

dispute shall send a written claim to the other party specifying the essence of the dispute and requirements. The term for pre-trial dispute settlement is 30 (thirty) calendar days from the date of receipt of the claim. Within this period, the parties are obliged to take all possible measures to settle the dispute. If the dispute could not be settled within the specified period, it is subject to consideration in the judicial bodies of the Republic of Uzbekistan in accordance with the current legislation. The place of consideration of disputes shall be the court at the location of the Auto Club.

28. These Rules shall come into force from the moment of their publication on the Website of the Auto Club and shall remain in force indefinitely until they are canceled or amended by the Auto Club. All amendments and additions to the Rules shall come into force from the moment of their publication on the Website of the Auto Club.

The Auto Club reserves the right to amend these Rules unilaterally without prior notice to Participants and Users. Participants and Users are obliged to independently monitor the current edition of the Rules on the Auto Club's website.

Continued use of the Auto Club services after the amendment of the Rules means full and unconditional agreement of the Participant and (or) User with the new version of the Rules.

If any provision of these Rules is declared invalid or illegal under the laws of the Republic of Uzbekistan, this shall not affect the validity of the remaining provisions. The remaining provisions of the Rules shall remain in full force and effect.

If any provision is recognized as invalid, the Auto Club has the right to replace it with a new provision, as close as possible in meaning to the original one, taking into account the requirements of the legislation of the Republic of Uzbekistan.



**Appendix № 1**  
**to the Rules of the Auto Club “LiTRO”**

**Separate tariffs for Auto Club services  
provided on a one-time basis:**

1. As part of the “Roadside Assistance” Subscription:

№ s/n	Name of services within the “Roadside Assistance” Subscription, provided on a one-time basis	Vehicle category, cost of service provision		
		Sedan, soum excl. VAT	Crossover, soum excl. VAT	Jeep, soum excl. VAT
1.	Technical consultancy with on-site service	130 000	130 000	130 000
2.	Evacuation	300 000	350 000	400 000
3.	Technical consultancy by phone	85 000	85 000	85 000
4.	Starting the engine with a discharged battery	130 000	130 000	130 000
5.	Fuel delivery	90 000	90 000	90 000
6.	Delivery of technical liquids	90 000	90 000	90 000
7.	Wheel inflation	130 000	140 000	150 000
8.	Wheel replacement	130 000	140 000	150 000
9.	Wheel repair	130 000	140 000	150 000
10.	Tire puncture repair with a braid	130 000	140 000	150 000
11.	Unlocking the anti-theft system	300 000	300 000	300 000
12.	Replacing a fuse	300 000	300 000	300 000
13.	Diagnostics and adjustment of the ignition system	300 000	300 000	300 000
14.	Repair and adjustment of door locks	150 000	160 000	170 000
15.	gas distribution mechanic belt replacement	300 000	400 000	-----
16.	Valve cover gasket replacement	350 000	-----	-----
17.	Engine cushion replacement	300 000	350 000	450 000
18.	Replacement of wiper blades	100 000	100 000	100 000
19.	Fender liners replacement	150 000	250 000	350 000
20.	Installation of mudguards	130 000	150 000	170 000
21.	Door handles replacement	150 000	200 000	250 000
22.	Replacement of side windows	250 000	300 000	350 000
23.	Window lift replacement	300 000	400 000	500 000
24.	Bumper replacement	300 000	400 000	600 000
25.	Power steering fluid replacement	150 000	150 000	150 000
26.	Power steering belt replacement	300 000	350 000	400 000
27.	Power steering pump replacement	350 000	400 000	450 000
28.	Replacing the power steering pump hose	200 000	250 000	300 000
29.	Changing antifreeze and fuel oil	200 000	200 000	200 000
30.	Pump replacement	350 000	450 000	550 000
31.	Thermostat replacement	300 000	350 000	450 000
32.	Pipe replacement	150 000	250 000	350 000
33.	Fuel pump replacement	350 000	450 000	500 000

34.	Engine injector replacement	250 000	300 000	350 000
35.	Replacing the gas drive cable	250 000	250 000	250 000
36.	Main brake cylinder replacement	400 000	400 000	400 000
37.	Brake hose replacement	250 000	300 000	350 000
38.	Brake disk replacement	250 000	300 000	350 000
39.	Brake fluid replacement	150 000	150 000	150 000
40.	Replacing the rear brake cylinder	300 000	350 000	400 000
41.	Brake drum replacement	300 000	350 000	400 000
42.	Brake system pumping	250 000	300 000	350 000
43.	Clutch cable replacement (manual transmission)	250 000	300 000	350 000
44.	Fuel filter replacement (external )	200 000	250 000	300 000
45.	Cabin filter replacement	150 000	200 000	250 000
46.	Air filter replacement	130 000	130 000	130 000
47.	Replacement of external grenade	300 000	350 000	450 000
48.	Replacement of steering rod	250 000	300 000	350 000
49.	Ball bearing replacement	300 000	350 000	400 000
50.	Stabilizer struts replacement	200 000	250 000	300 000
51.	Replacement of outer grenade dust cover	250 000	350 000	450 000
52.	Replacement of steering ends	250 000	350 000	450 000
53.	Hub replacement (complete)	300 000	350 000	400 000
54.	Replacement of rear and front suspension shock absorber springs	300 000	350 000	400 000
55.	Replacement of front and rear suspension shock absorber assembly	300 000	350 000	400 000
56.	Replacement of high voltage wires	130 000	150 000	170 000
57.	Generator belt replacement	200 000	250 000	300 000
58.	Generator replacement	300 000	350 000	450 000
59.	Sensor replacement	250 000	250 000	250 000
60.	Fuse blows	300 000	300 000	300 000
61.	Connecting power to wipers	200 000	200 000	200 000
62.	Power connection to the window lift	250 000	300 000	350 000
63.	Power connection to radiator fan	200 000	200 000	200 000
64.	Moisture in the underhood area	300 000	300 000	300 000
65.	Replacement of under-hood electronics	1 000 000	1 200 000	1 500 000
66.	Replacement of sub-panel electronics	1 200 000	1 500 000	1 700 000
67.	Trambler replacement	250 000	350 000	400 000
68.	Starter replacement	300 000	400 000	500 000
69.	Replacement of taillight bulbs	100 000	100 000	100 000
70.	Replacement of headlight bulbs	100 000	100 000	100 000
71.	Replacement of fog light bulbs	120 000	120 000	120 000
72.	Replacing the klaxon	150 000	150 000	150 000
73.	Replacement of windshield washer nozzles	100 000	100 000	100 000
74.	Replacement of license plate light bulbs	100 000	100 000	100 000

## 2. As part of the “Auto Lawyer” Subscription<sup>4</sup>:

№ s/n	Name of services within the “Auto Lawyer” Subscription		Tariff amount	
			Fixed tariff, soum excluding VAT* separately from variable tariff	Variable tariff, % / soum, excluding VAT separately from fixed tariff
1	Assistance in obtaining insurance payment in case of road traffic accident	Insurance payment under OSAGO (Compulsory Motor Third-Party Liability Insurance)	600 000	10% of the payment amount, but not less than 1,000,000 soums
		Insurance payment under KASKO (insurance of a motor vehicle in case of its damage or theft)	1 200 000	10% of the payment amount, but not less than 2,000,000 soums
2	Assistance in obtaining compensation for injuries sustained in a road traffic accident	Insurance payment under OSAGO	600 000	10% of the payment amount, but not less than 1,000,000 soums
3	Pre-trial dispute resolution		600 000	-
4	Legal advice		200 000	-
5	Preparing a complaint to dispute the insurance company's valuation		600 000	-
6	Preparation of an application to dispute the assessment of the insurance company		400 000	-
7	Preparation of a complaint on insurance payment in a traffic accident		600 000	-
8	Preparation of application for insurance payment in case of road traffic accident		400 000	-
9	Provision of standard forms of documents on traffic/accident issues		300 000	-
10	Preparation of a complaint to the court in case of violation of cargo transportation rules, towing rules.		600 000	-
11	Preparing an application to the court in case of violation of cargo transportation rules, towing rules		400 000	-
12	Preparation of a complaint to the court when operating vehicles with mirrored and (or) tinted (darkened) windows, as well as with coatings that restrict visibility		600 000	-
13	Preparation of an application to the court when operating vehicles with mirrored and (or) tinted (darkened) windows, as well as with coatings that restrict visibility		400 000	-
14	Preparation of a complaint to the court in case of violation of the rules of use of installation of sound, light and other devices of vehicles		600 000	-
15	Preparation of an application to the court in case of violation of the rules of use of installation of sound, light and other devices of vehicles		400 000	-

<sup>4</sup> Subject to the reservation provided in the Glossary of the Rules regarding the effect of the Appendices to the Rules



16	Preparing a complaint to the court when drivers use a telephone while driving a vehicle	600 000	-
17	Preparing an application to the court when drivers use a telephone while driving a vehicle	400 000	-
18	Preparing a complaint to the court when drivers of vehicles exceed the established speed limit	600 000	-
19	Preparing an application to the court when drivers of vehicles exceed the established speed limit	400 000	-
20	Preparation of a complaint to the court when drivers of vehicles create a hindrance or an emergency situation, driving on the side of the road or the lane intended for oncoming traffic	600 000	-
21	Preparation of an application to the court when drivers of vehicles create a hindrance or an emergency situation, driving on the side of the road or the lane intended for oncoming traffic	400 000	-
22	Preparing a complaint to the court when drivers of vehicles violate the rules of stopping or parking	600 000	-
23	Preparing an application to the court when drivers of vehicles violate the rules of stopping or parking	400 000	-
24	Preparing a complaint to the court when drivers of vehicles are involved in group movement that endangers road safety	600 000	-
25	Preparing an application complaint to the court when drivers of vehicles are involved in group movement that endangers road safety	400 000	-
26	Preparing a complaint to the court when driving while intoxicated	800 000	-
27	Preparing an application to the court when driving while intoxicated	600 000	-
28	Preparation of a complaint to the court in case of violation of traffic rules by drivers of vehicles, which caused minor bodily injury or substantial material damage to the victim	600 000	-
29	Preparation of an application to the court in case of violation of traffic rules by drivers of vehicles, which caused minor bodily injury or substantial material damage to the victim	400 000	-
30	Preparation of a complaint to the court when drivers violate traffic rules resulting in damage to vehicles or other property	600 000	-
31	Preparation of an application to the court when drivers violate traffic rules resulting in damage to vehicles or other property	400 000	-
32	Preparation of a complaint to the court in case of driving by persons who do not have the documents required by the road traffic regulations	600 000	-
33	Preparation of an application to the court in case of driving by persons who do not have the documents required by the road traffic regulations	400 000	-
34	Preparation of a complaint to the court in case of evasion of intoxication examination by drivers of vehicles and other road users	800 000	-
35	Preparation of an application to the court in case of evasion of intoxication examination by drivers	600 000	-

	of vehicles and other road users		
36	Preparing a complaint to the court for leaving the scene of a road traffic accident	600 000	-
37	Preparing an application to the court for leaving the scene of a road traffic accident	400 000	-
38	Preparation of a complaint to the court on the actions/inactions of employees of the Head Department of Road Traffic Safety	600 000	-
39	Preparation of an application to the court on the actions/inactions of employees of the Head Department of Road Traffic Safety	400 000	-
40	Preparing a complaint to the court to reduce the amount of fines	700 000	-
41	Preparing an application to the court to reduce the amount of fines	400 000	-
42	Preparation of a complaint to the court on disputes arising from a road traffic accident	1 000 000	-
43	Preparation of an application to the court on disputes arising from a road traffic accident	700 000	-

\* The provision of the service for the Participant of the Auto Club is free of charge, only the variable part is paid. The User of the Auto Club is served exclusively on a reimbursable basis, paying the fixed and variable parts.

**Appendix № 2**  
**to the Rules of the Auto Club "LiTRO"**

**Description of Auto Club services<sup>5</sup>**

<b>№ s/n</b>	<b>Name of service<sup>6</sup></b>	<b>Description / terms of service provision</b>	<b>Applicability of services to Auto Club Subscriptions</b>
1	Medical consultation	The Service includes the following services for Auto Club Participants from the Business Partner of the Auto Club: - consultative and referral assistance and routing according to indications in the offices of the Business Partner of the Auto Club; - appointment with a doctor, referral for telemedicine consultation in the offices of the Business Partner of the Auto Club; - 15% discount for the initial appointment with a doctor; - receiving information about the schedule of doctors' appointments and services in the departments of the Business Partner of the Auto Club for all types of diagnostics and treatment.	"Roadside Assistance and "Auto Lawyer"
2	Travel advice	The service includes the following services for Auto Club Participants: - orienting on tourist destinations; - providing detailed information on seasonality of countries; - providing information about visas, vaccinations, insurance policies and necessary documents for traveling; - Providing information about traveler's tips and tricks: interesting locations, festivals and concerts of world stars.	"Roadside Assistance and "Auto Lawyer"
3	Delivery of auto parts	The service is provided in case of breakdown of the car of the Auto Club Participant, and the delivery of spare parts is free of charge. Selection of auto parts, payment of their cost to the seller shall be made by the Participant of the Auto Club independently by prepayment in advance or upon delivery of auto parts on the basis of a receipt from the seller.	"Roadside Assistance"
4	Accident Commissioner	The service includes the following services: 1. Identification of the vehicle and its owner. 2. Examination of the vehicle for damages. 3. Making and forming a photo report. 4. Filling in the act of inspection of the vehicle. Consultation on filling out an application to the insurance company.	"Roadside Assistance"

<sup>5</sup> In case other conditions of application/use are established for the services in accordance with the terms and conditions of the concluded Contracts, the terms and conditions stipulated in these Contracts will be applied/used, and not the provisions of this Appendix to the Auto Club Rules.

<sup>6</sup> The name of the services specified in the table above must be directly provided for in the Participant's Auto Club Subscription, otherwise the service is not provided to the Participant.

5	Cab for the time of vehicle repair	<p>Terms and conditions of service provision to the Participant of the Auto Club:</p> <ol style="list-style-type: none"> <li>1. The Auto Club shall verify the details of the Participant in the following procedure when the Participant applies to the Auto Club.</li> <li>2. The period of service provision is not more than 1 hour from the date of order. You can receive the service 1 time during the year. The limit for a trip is up to 140,000 (one hundred forty thousand) soums, in case of exceeding this amount, the difference is paid by the Participant of the Auto Club on his/her own.</li> <li>3. The order is submitted through the MA "LiTRO" , and the Participant of the Auto Club can order the service only from point A (service station where the vehicle of the Participant of the Auto Club is repaired) to point B (drop-off point) without additional stops and deviations from the route.</li> <li>4. The service coverage area is exclusively within the boundaries of administrative cities.</li> <li>5. The service is provided directly by calling a cab at the minimum tariff in the Yandex Go mobile application.</li> </ol>	"Roadside Assistance"
6	Minor repairs on site	<p>The service includes the following services for Auto Club Participants:</p> <ol style="list-style-type: none"> <li>1. Replacement of wiper blades.</li> <li>2. Replacement of fuel filter (external).</li> <li>3. Replacement of cabin filter.</li> <li>4. Replacement of the air filter.</li> <li>5. Replacement of fuses.</li> <li>6. Connecting power to the radiator fan.</li> <li>7. Replacing the relay.</li> <li>8. Replacement of taillight bulbs.</li> <li>9. Replacement of the klaxon.</li> <li>10. Replacement of windshield washer nozzles.</li> <li>11. Replacement of license plate light bulbs.</li> </ol>	"Roadside Assistance"
7	Hotel booking	<p>Terms and conditions of service provision to the Participant of the Auto Club:</p> <ol style="list-style-type: none"> <li>1. When a Participant applies to the Auto Club via MA "LiTRO", the Auto Club shall verify the details of the Participant.</li> <li>2. The employee of the Auto Club shall clarify the name of the hotel, period of stay, check-in and check-out dates. The employee of the Auto Club also informs the Participant that the payment for the hotel is made directly by the Participant and not by the Auto Club.</li> <li>3. After finding out all the data, the employee of the Auto Club makes a call to the hotel, makes a reservation for him, indicating his data (full name, number, etc.). The service is provided subject to availability of places in the hotel.</li> </ol>	"Roadside Assistance"
8	Cab order	<p>Terms and conditions of service provision to the Participant of the Auto Club:</p> <ol style="list-style-type: none"> <li>1. When a Participant applies to the Auto Club via MA "LiTRO", the Auto Club shall verify the details of the Participant.</li> <li>2. The service is provided at the expense of the Participant.</li> </ol>	"Roadside Assistance"



		<p>3. An employee of the Auto Club shall check with the Participant the points A (boarding point) and B (disembarkation point).</p> <p>4. The service is provided directly by calling a cab according to the fare agreed with the Participant of the Auto Club in the Yandex Go mobile application with the indication of cash payment.</p>	
9	Computer diagnostics	<p>Terms and Conditions of Service to the Participant of the Auto Club:</p> <p>1. When a Participant of the Auto Club applies via the MA "LiTRO", the Auto Club verifies the data about the Participant of the Auto Club.</p> <p>2. The service is provided in case of malfunctions in the electric circuit of the car.</p>	"Roadside Assistance"
10	Ordering, paying for a hotel or airplane ticket when vehicle is involved in an accident	<p>The terms and conditions of providing the service to the Participant of the Auto Club shall be carried out on a one-time basis:</p> <p>1. The total limit of the service is determined by the terms and conditions of the contract (hereinafter referred to as the "Limit").</p> <p>2. The service shall be provided when the vehicle of the Participant of the Auto Club is involved in an accident with the impossibility of its further operation (the vehicle is not running), as well as outside the locality of registration and/or residence of the Participant of the Auto Club, except for situations involving only one wheel of the vehicle.</p> <p>3. The service applies to only one of two offers - either booking and paying for a hotel or booking and paying for an airplane ticket.</p> <p>4. The service is provided only in case of availability of places in the network of hotels - Business Partners of the Auto Club, located in the country of the Auto Club location.</p> <p>5. Accommodation is provided only in the hotel located in the place (near the place) where the vehicle of the Auto Club Participant was involved in an accident within the amount of the Service Limit and not more than 3 days.</p> <p>6. The Service is provided only if there are available seats on an airplane ticket (economy class) departing from the country where the Participant is located.</p> <p>7. Service shall be provided in the presence of a document confirming the fact of occurrence of an road traffic accident, issued by the law enforcement authorities of the country where the road traffic accident occurred.</p>	"Roadside Assistance" and "Auto Lawyer"