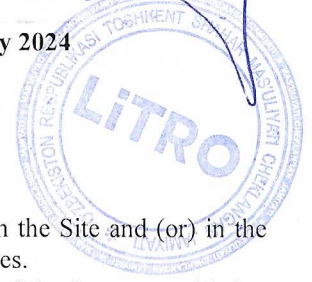


Approve

CEO  
"LiTRO" LLC

Talpakov A.B.

"01" January 2024



## RULES OF THE "LiTRO" CAR CLUB

### GLOSSARY

- **Auto Club** – a form of provision of various types of services of the Owner specified on the Site and (or) in the LiTRO MP to any applicant under the conditions and in the manner specified in these Rules.
- **Card<sup>1</sup>** – an electronic (virtual) or physical card containing one or another type of services of the Owner provided to the Auto Club Member. Cards are divided into two categories: Card-B2C and Card-B2B.
- **Card-B2B** – Card, the owner of which is the Auto Club Member as an authorized employee/client of a legal entity that previously purchased the Card from the Owner under the terms of a civil law agreement concluded with him (hereinafter referred to as the Agreement). The Card is used by the Auto Club Member in accordance with the terms and requirements of the Agreement and these Rules, and such Card is purchased (for a fee or free of charge) by the Auto Club Member directly from the legal entity whose employee/client is the Auto Club Member.
- **Card-B2C** – Card, the owner of which is the Auto Club Member as an individual who uses this Card in accordance with the terms and requirements of these Rules, while such a Card is purchased by the Auto Club Member independently through the MP "LiTRO" or can be received as a gift from another individual through MP "LiTRO".
- **Conflict of interest** is a situation in which the Auto Club, within the framework of the services offered and implemented by it to the Participants and (or) Users of the Auto Club, has the risk of simultaneously representing the interests of two or more parties in a controversial situation between them, which may result in damage to the interests of the Auto Club.
- **Auto Club User** – a legally capable individual who is not a Member of the Auto Club, but who has applied to the Auto Club to receive services under the "Auto Advocate" program from the Owner, has read these Rules, expressed his unconditional agreement with their contents and has undertaken to follow the Auto Club Rules in all good faith.
- **The "LiTRO AutoAdvocate" program (hereinafter referred to as "AutoAdvocate")** is a service provided by the Owner in the form of a set of legal services (oral and written consultations, representation, etc.) on issues related to vehicles owned and (or) managed by Participants and (or) Users of the Auto Club, provided on the terms and in the manner specified in these Rules, and also taking into account the fact that the legal fact occurred on the territory of Uzbekistan. A complete list of services within this service, indicating the cost and terms of provision, is posted on the Website and (or) the Owner's mobile application. The service is sold to both Auto Club Members and Auto Club Users at separate rates (on a one-time basis) in accordance with Appendix No. 1 to these Rules.
- **The "LiTRO Roadside Assistance" program (hereinafter referred to as "Road Assistance")** is a service provided by the Owner in the form of a set of services for emergency technical roadside assistance for passenger vehicles, legal advice in case of a road traffic accident (hereinafter referred to as an accident), and as well as other services provided by the Owner exclusively to the Auto Club Participants on the terms and in the manner specified in the Rules. A complete list of services within the framework of this service, indicating the cost and terms of provision, is posted on the Site and (or) in the LiTRO enterprise.
- **Auto Club User Registration** is the process of provision by a person who agrees with these Rules of his personal data and other information necessary for the Owner in accordance with the Rules for the purpose of subsequent use of the Owner's services.
- **Registration of an Auto Club Member** is the process of provision by a person who agrees with these Rules and has expressed interest in participating in the Auto Club with all the necessary and mandatory information for the Owner in accordance with the Rules for the purpose of subsequent use of the Owner's services.
- **Website** – an Internet site owned by the Owner and located at: litro.uz.
- **The owner of the Auto Club is LiTRO LLC** (hereinafter referred to as the Owner), who is also the owner of this Site.
- **Coverage area** – the distance of provision of services to Participants and (or) Users of the Auto Club in Uzbekistan without charging additional fees for mileage (i.e., free of charge).  
According to B2C Maps, this distance includes exclusively the list of cities posted on the Site, within their administrative boundaries.  
Under the Roadside Assistance program, this distance includes a list of cities posted on the Site, as well as a distance

<sup>1</sup> The name of the Cards can either coincide with the names of the Owner's Programs or be independently individualized, while the quantitative content of the types of services on the Auto Club Cards is determined by the Auto Club itself and is displayed for the Auto Club Member in the LiTRO MP.

of +25 km from the administrative boundaries of these cities in Uzbekistan.

According to the B2B Maps of the Roadside Assistance program, this distance is determined on the basis of the conditions specified in the Agreements, and in the absence of these conditions, the distance includes exclusively the list of cities posted on the Site, within their administrative boundaries.

With B2C Cards and B2B Cards of the AutoAdvocate program, the distance is unlimited.

- **Technical Partner** is an individual entrepreneur, self-employed person and (or) legal entity who agrees with the contents and terms of these Rules and has signed an appropriate service agreement with the Auto Club Owner, containing the conditions for the provision of services by the Technical Partner to the Auto Club Participants who have applied to the Auto Club for the provision of services under the Roadside Assistance program.
- **Participant of the Auto Club** is a legally capable individual registered in the Auto Club in accordance with these Rules and (or) the Agreement concluded with the Auto Club, who has read these Rules, expressed his unconditional agreement with their contents and has undertaken to follow the Rules of the Auto Club in all good faith.
- **Legal Partner** - a specialist with competent legal knowledge, relevant experience in the field of issues related to the protection of the rights and interests of car owners, who may be a member of the chamber of legal consultants and (or) is an active lawyer who has signed an appropriate service agreement with the Auto Club Owner, containing the conditions for the Legal Partner to provide services to the Participant and (or) Auto Club Users who contacted the Auto Club for the provision of services under the AutoAdvocate program.
- **MP "LiTRO"** is a mobile application owned by the Owner, which allows all interested parties to receive services on the Owner's services, which is a universal electronic platform (mobile and web application) that aggregates market offers of goods/services intended for car owners, in including for Participants and (or) Users of the Auto Club.

1. These Auto Club Rules determine the conditions for participation in the Auto Club and the provision by the Owner of services within certain types of services within the Coverage Territory to any applicant under the conditions and in the manner specified in these Rules.

Services by the Auto Club are provided to Participants and (or) Users of the Auto Club by accepting an order through the LiTRO MP, the Website (with redirection to the LiTRO MP), as well as a telephone call (in cases provided for by the Rules).

Under the terms of certain categories of B2B Cards, the Auto Club, in accordance with the terms of the Agreement, may also provide other (additional) methods for accepting orders from Auto Club Participants.

2. Participation in the Auto Club is confirmed as follows:

- 2.1. FOR AN INDIVIDUAL – having an activated Program/ B2C Card.

- 2.2. FOR A LEGAL ENTITY, as well as for employees/clients of such a person - the fact of concluding an Agreement with the Owner of the Auto Club and (or) the presence of an activated Program/B2B Card by the employee/client of this legal entity.

- 2.3. In any case, the Auto Club Program/Card used to identify a person as a Auto Club Member is associated directly with such person, and not his vehicle, and the Auto Club Member must personally (without the participation of any intermediaries):

- 1) monitor the relevance of his own registration data provided to the Auto Club upon activation of the Card in the manner provided for in clause 9 of the Rules, as well as information regarding his vehicle owned by him on the basis of ownership or other legal grounds, confirming the status of the Auto Club Member as the owner of this vehicle facilities.

- 2) promptly update such information by sending an application with current information to the Auto Club e-mail info@litro.uz (hereinafter referred to as the Auto Club Mail), with any changes coming into force after 30 (thirty) calendar days from the date of sending the application.

- 2.4. In the event of a change in the identification characteristics of a vehicle owned by a Participant of the Auto Club (for example, changing the state registration number of a vehicle), or a change in the vehicle itself, the provision of Auto Club services for the Participant is carried out/resumed after the expiration of the period provided for in clause 2.3. Rules

- 2.5. Any other means of changing data about the Participant and related information specified in clause 2.3. and 2.4. There are no rules provided by the Auto Club.

- 2.6. Based on the results of consideration of the application by the administrator of the Auto Club, the necessary changes are made to the information of the Auto Club Member or a reasoned refusal is sent to the e-mail of the Auto Club Member. When studying the application, the Auto Club administrator has the right to make calls to the Auto Club Member to clarify certain information and receive additional clarifications.

3. Before directly providing services for existing services, the Owner, Technical and (or) Legal Partner verify the availability of an activated Program/Card, and also identify the Participant and (or) User of the Auto Club.

4. A participant of the Auto Club has the right to use the services of the Auto Club in accordance with the terms of the activated Program/Card displayed in the LiTRO MP from the date of activation of the Program/Card until the expiration of its validity period.

In this case, the service is considered to be used by the Participant when it is ordered, the Auto Club appoints a specialist to provide it and notifies the Participant about this, regardless of the fact that after appointing a specialist to provide

the Service, the Auto Club Participant refused to provide it.

If the Participant refused to provide the service before the Auto Club appointed a specialist to provide the service to the Participant, in this case the service is considered unused by the Auto Club Participant.

5. The Auto Club user has the right to use the Auto Club services under the "AutoAdvocate" program in accordance with the Auto Club tariffs on the date of ordering a particular service in accordance with the current information specified in the Rules and (or) in the LiTRO MP.
6. In the absence of an activated Program/Card, a person who contacted the Auto Club for the provision of a particular service is offered to purchase and activate the Program/Card, thereby becoming a Member of the Auto Club, or alternatively, the necessary service can be provided on a one-time fee basis as a User of the Auto Club (exclusively within the framework of the AutoAdvocate program).
7. Participation in the Auto Club is paid, and such participation can be paid for as follows:
  - 7.1. by the Auto Club Member himself;
  - 7.2. by any third party for the Auto Club Member.
8. The validity period of the Program/Card is at least 1 (one) year from the date of its activation by the Auto Club, with the exception of the Program/Card received/purchased by the Auto Club Member from a legal entity who previously received/purchased it from the Owner on the basis of the Agreement - in such In this case, the period will be determined by the terms of the Agreement.  
From the date of expiration of the Program/Card until the date of confirmation by the Auto Club Member of the continuation of his participation in the Auto Club, as well as for invalid/non-activated Programs/Cards, service is provided exclusively on the conditions provided for in clause 5 of the Rules.
9. All benefits of participation in the Auto Club are provided to the Participant after activation of the Program/Card. Activation of the Program/Card by the Auto Club administrator is a prerequisite for a person to obtain the status of a valid Auto Club Member.  
The Program/Card is activated in the following ways:
  - 1) independently by the potential Auto Club Member who purchased the Program/Card from the Owner or received/purchased it from a legal entity that previously received/purchased this Program/Card from the Owner on the basis of an Agreement, through the LiTRO MP, which is confirmed by the Auto Club administrator after 24 (twenty-four) hours from the moment the person applies to activate the Program/Card;
  - 2) by transferring the necessary data of a potential Auto Club Member to the Auto Club administrator for subsequent entry of the Participant's data into the Auto Club database and activation of the Program/Card, which is carried out 24 (twenty-four) hours from the moment the Auto Club administrator receives the data from the Auto Club Member and (or) a legal entity that previously received/purchased this Program/Card from the Owner on the basis of the Agreement and received/has the data of the Auto Club Member;
  - 3) a legal entity that previously received/purchased this Program/Card from the Owner on the basis of the Agreement, in the manner and under the conditions specified in this Agreement;
  - 4) in another way provided for under the Agreement.
10. The paid nature of acquiring the status of an Auto Club Member is not recognized as payment for Programs/Cards, as well as for the privileges and benefits of the Auto Club that can be provided to Auto Club Participants, and these payments are not subject to return and (or) exchange.
11. Full information about the status and current conditions of Programs/Cards can be obtained through the LiTRO MP.
12. The Owner's services provided by the Auto Club for Auto Club Participants do not have a cash expression or monetary value (with the exception of services provided by the Auto Club to Users at separate rates and on a one-time basis under the AutoAdvocate program), are provided within the boundaries of the Coverage Territory, and beyond such borders on the conditions specified in these Rules, and do not include the cost of consumables that may be needed to provide these services. Services under the AutoAdvocate program are provided to Auto Club Users at separate rates (on a one-time basis) specified in Appendix No. 1 of these Rules and (or) in the LiTRO MP on the date of ordering such a service by the Auto Club User.
13. Participants of the Auto Club on the basis of the Program/B2C Card are obliged to:
  - 13.1. comply with the terms and requirements of the Auto Club in accordance with these Rules and the information provided by the Auto Club on the Site and (or) through MP "LiTRO";
  - 13.2. transfer to the Auto Club (in case of a corresponding request from the Auto Club) when registering through MP "LiTRO" and (or) in a simple written way, the information necessary for the Auto Club, including personal and (or) other data;
  - 13.3. notify the Auto Club about changes in their personal information, vehicle information and (or) contact information provided to the Auto Club when registering the Program/ B2C Card, otherwise the Auto Club has the right to refuse to provide its services due to the impossibility of verifying the owner of the Program/ B2C Card as a registered Member of the Auto Club.

14. Participants of the Auto Club on the basis of the Program/ B2C Card have the right to:
  - 14.1. receive Auto Club privileges during the validity period of the Program/B2C Card (if provided by the Auto Club);
  - 14.2. terminate your participation in the Auto Club without the right to return previously made payments.
15. The rights granted to Auto Club Participants on the basis of the Program/B2C Cards cannot be sold, transferred, assigned to another person or used otherwise than in accordance with these Rules.
16. Participants of the Auto Club on the basis of the Program/B2B Card are obliged to comply with the terms and requirements of the Auto Club in accordance with the concluded Agreement and these Rules, including the obligations provided for by the Rules for Participants of the Auto Club on the basis of the Program/B2C Card.
17. Participants of the Auto Club on the basis of the Program/Card-B2B have the right to:
  - 17.1. receive Auto Club privileges during the validity period of the Program/B2B Card (if provided by the Auto Club);
  - 17.2. terminate your participation in the Auto Club under the terms of the Agreement, and in cases not provided for by the Agreement in accordance with these Rules, without the right to return previously made payments.
18. The car club has the right:
  - 18.1. unilaterally terminate the participation in the Auto Club of any of its Members at any time (from the date of joining the Auto Club and during the validity of the Program/Card) without warning and for any reason, including, but not limited to, in cases where the Auto Club Member does not properly comply with the Rules Auto Club, abuses any privileges or rights granted to it by the Auto Club, or harms the rights and interests of other Auto Club Members, and the Auto Club, without giving reasons and unilaterally, has the right to refuse to any current Auto Club Member the extension of his rights and obligations as a Auto Club Member for the next the period after the expiration of the Program/Card he has;
  - 18.2. without explanation and unilaterally has the right to refuse to provide/provide its services to any Auto Club User until such User makes a payment to the Auto Club;
  - 18.3. at its own discretion, make any changes to these Rules and the list of Auto Club privileges at any time. Information about these changes is posted on the Site;
  - 18.4. reserve the unconditional right to make any changes at any time (without prior notice and solely at our sole discretion) to the list and availability of privileges and benefits for each Auto Club Member;
  - 18.5. establish and change the cost of individual tariffs within the framework of the services sold for Auto Club Users, as well as change the composition and types of services included in the list of services of the Owner for Auto Club Members on the basis of Programs/B2C Cards;
  - 18.6. without explaining the reasons and unilaterally has the right to refuse to any Participant and (or) User of the Auto Club to provide any of its own services in the event (s) of a Conflict of Interest;
  - 18.7. without explaining the reasons and unilaterally has the right to refuse to any Participant to provide any of its own services on the basis of the Program/B2B Card or the B2C Program/Card in the case(s) when the basis for the provision of the service preceded the date of activation of the B2B Program/Card or Programs/B2C Cards from the Participant. In such a situation, the Participant has the right to receive the services of the Auto Club exclusively on a reimbursable basis;
  - 18.8. unilaterally has the right to refuse to any Participant and (or) User of the Auto Club to provide any of its own services in the event(s) that an Auto Club employee determines that the Participant and (or) User of the Auto Club is in a state of alcohol and (or) other intoxication.
19. Notification of termination or suspension of any privileges and benefits of the Auto Club is considered made on behalf of the Auto Club to any of the Auto Club Participants if it was transmitted through the following communication channels of the Auto Club: Website and (or) MP "LiTRO" or by sending SMS , an email message and (or) a call to the Auto Club Member's phone number specified in his contact information.
20. Any Participant and (or) User of the Auto Club, in accordance with this condition of the Rules, gives their voluntary consent to the use by the Auto Club in its activities of any data and information voluntarily provided by them to the Auto Club, including outside the Republic of Uzbekistan.
21. By agreeing to these Rules, any Participant and (or) User of the Auto Club also provides their consent to receive various types of notifications and offers from the Auto Club. All personal information of any Auto Club Member can be processed and used by the Auto Club in its activities, including after the expiration of the Program/Card for sending information through any non-prohibited and open communication channels specified in clause 19 of the Rules.
22. The implementation of the Owner's services can be carried out both by the Auto Club itself and by the Technical and (or) Legal Partners attracted by the Auto Club who have the necessary skills and equipment for the qualified provision of services within the framework of services in accordance with the internal regulations and requirements of the Auto Club.

The term for the provision of each of the services for various services of the Owner is agreed upon with the Participant and (or) User of the Auto Club when they contact the Auto Club through the LiTRO MP.

The characteristics and conditions for the provision of services to Auto Club Participants under Programs/B2C Cards, as well as for Auto Club Users, are indicated directly on the Site and (or) MP "LiTRO".

The characteristics and conditions for the provision of services to Auto Club Participants under Programs/ B2B Cards are provided for by the terms of the concluded Agreements, and are also given in Appendix No. 2 to these Rules.

23. The provision of services under the "Road Assistance" program to Auto Club Participants on the basis of Programs/B2C Maps outside the Coverage Territory is carried out on a reimbursable basis at the rate of 10,000 (ten thousand) soums per 1 km.  
The provision of services under the "Road Assistance" program to Auto Club Participants on the basis of Programs/B2B Cards outside the Coverage Territory is carried out under the terms of the concluded Agreements, and if these conditions are not included in the Agreements, then on conditions similar to those of the Program/B2C Cards. Provision of services under the "Road Assistance" program to Auto Club Members related to the visit of a specialist or the need to evacuate a vehicle, fixed by a limited waiting time (up to 15 minutes), after which the Auto Club specialist, in the event that the Auto Club Member is not at the place of call to provide the service, has the right to unilaterally refuse to fulfill this order, while an unscrupulous Participant of the Auto Club who sent an order for the need to provide a service and was absent from the place indicated by him is deprived of the right to re-order any Auto Club service within 15 (fifteen) calendar days for a false call, if before the arrival of the Auto Club specialist did not notify the Auto Club in advance of the refusal to receive the service. In the event of a repeated false call within 1 (one) calendar month, the Auto Club has the right to unilaterally terminate the Participant's participation in the Auto Club by canceling his Program and without returning the amounts paid or otherwise contributed to the Auto Club, as well as adding his data to the list of unreliable clients and not provide any services in the future.
24. When providing services under the "Road Assistance" program to Auto Club Participants, the waiting time for a specialist at the call site is no more than 20 (twenty) minutes, and after this time the specialist has the right to leave the call site with notification to the responsible person of the Auto Club.
25. Provision of services under the "Road Assistance" program to Auto Club Participants related to the evacuation of the Auto Club Participant's vehicle is provided only from the site of a vehicle breakdown and/or the scene of an accident, confirmed by documents received from traffic police officers in connection with the accident, to the point A service station or other point specified by the Auto Club Member as the place where the vehicle will be repaired.  
At the same time, the Auto Club, when providing this type of service, has the right to refuse to provide it to the Auto Club Member in case of abuse on the part of the Auto Club Member, which may manifest itself within the frequency of calls for towing the same vehicle - more than 1 (one) call within 15 (fifteen) consecutive calendar days.  
In case of deliberate and repeated abuse by the Auto Club Member, the Auto Club has the right to apply the provisions of clause 18 of these Rules.  
In cases where the Participant requires the services of the Auto Club related to the evacuation of a vehicle, more often than the above period, the Participant has the right to use these services of the Auto Club on a reimbursable basis.
26. The provision of certain types of services under the AutoAdvocate program related to the representation of the interests of Participants and (or) Users of the Auto Club in legal proceedings, collection of insurance payments, payments under the Euro Protocol, is carried out with the collection of an additional fee from the amount of the actual payment satisfied by the court decision or recovered Auto Club from third parties, as well as when the Owner's expenses increase when performing legal services in accordance with the Auto Club tariffs specified in Appendix No. 1 to these Rules (hereinafter referred to as the Auto Club Remuneration). The exact amount of the Auto Club Remuneration is determined by the terms of the concluded service agreement.
27. If the Participant and (or) User of the Auto Club wishes to use the services of the Auto Club within the framework of one or another service of the Owner, then an order is placed through MP "LiTRO" (i.e., the necessary Auto Club service is selected according to the current Auto Club programs) or a call is made to the Autoclub, while the Autoclub User places an order at MP "LiTRO" providing the following information:  
- make and model of the vehicle;  
- state registration number of the vehicle;  
- year of manufacture of the vehicle;  
- VIN code of the vehicle.  
The order processing time through MP "LiTRO" to confirm the order is 10 (ten) minutes from the moment of placing an order for the provision of services.

**Separate tariffs for Auto Club services,  
provided on a one-time basis,  
within the framework of the "AutoAdvocate" program**

№	Name of services provided on a one-time basis	Tariff size depending on car category	
		Fixed tariff, sum including VAT	Variable tariff, % / sum including VAT
1	Assistance in obtaining insurance compensation in case of an accident	500 000	10% of the payment amount
2	Legal consultation	150 000	-
3	Preparation of complaints/statements challenging the actions/inactions of police officers	700 000	-
4	Pre-trial dispute resolution	300 000	10% of the payment amount
5	Preparation of a petition/statement for the court on disputes arising from an accident	1 000 000	-
6	Control over enforcement proceedings	500 000	10% of the payment amount
7	Control of deadlines for submitting documents to the court	300 000	-
8	Help with the Europrotocol	500 000	10% of the payment amount

**Description of Auto Club services<sup>2</sup>**

№	Service name <sup>3</sup>	Описание / условия предоставления сервиса	Применимость сервисов к Картам Автоклуба
1	Medical consultation	<p>The service includes the following services for Auto Club Members from the Auto Club Partner:</p> <ul style="list-style-type: none"> <li>– advisory assistance and routing according to indications in the branches of the Auto Club Partner;</li> <li>– making an appointment with a doctor, referral to a telemedicine consultation at Auto Club Partner branches;</li> <li>– providing a 15% discount on the initial appointment with a doctor;</li> <li>– obtaining information about the schedule of doctors’ appointments and services in the branches of the Auto Club Partner for all types of diagnostics and treatment.</li> </ul>	<p>Cards-B2C and Cards-B2B under the programs “SAFE ROAD”, “Road Assistance” and “AutoAdvocate”</p>
2	Travel consultation	<ul style="list-style-type: none"> <li>– The service includes the following services for Auto Club Members:</li> <li>– orientation to tourist destinations;</li> <li>– providing detailed information about the seasonality of countries;</li> <li>– providing information about visas, vaccinations, insurance policies and necessary documents for travel;</li> <li>– providing information about life hacks for travelers: interesting locations, festivals and concerts of world stars.</li> </ul>	<p>Cards-B2C and Cards-B2B under the programs “SAFE ROAD”, “Road Assistance” and “AutoAdvocate”</p>
3	Delivery of auto parts	<p>The service is provided when a Auto Club Member's car breaks down, and the delivery of auto parts is free of charge. The selection of auto parts and payment of their cost to the seller is made by the Auto Club Member independently by prepayment or upon delivery of auto parts based on a receipt from the seller.</p>	<p>B2B cards for the “Road Assistance” program</p>
4	Emergency commissioner	<p>The service consists of conducting an inspection of the car, drawing up a photo report and an inspection report of the car of the Auto Club Member. Additionally, the Auto Club Member is provided with advice on filling out an application to the insurance company, and services are provided for generating a photo report for the Auto Club Member.</p>	<p>B2B cards for the “Road Assistance” program</p>
5	Taxi while your car is being repaired	<p>Terms of service for the Auto Club Member:</p> <ol style="list-style-type: none"> <li>1. When an Auto Club Member applies in the following manner, the Auto Club verifies the information about the Auto Club Member.</li> <li>2. The service period is no more than 1 hour from the date of order. You can receive the service once a year. The travel limit is up to _____ (_____) sum; if this amount is exceeded, the difference is paid by the Auto Club Member</li> </ol>	<p>B2B cards for the “Road Assistance” program</p>

<sup>2</sup> If other conditions for their application/use are established in relation to services on B2B Cards in accordance with the terms of the concluded Agreements, the conditions provided for in these Agreements will be applied/used, and not the provisions of this Appendix to the Auto Club Rules.

<sup>3</sup> The name of the services must be directly provided in the Auto Club Member Cards, otherwise this service is not provided to him

		<p>independently.</p> <p>3. The order is submitted through MP “LiTRO”, while the Auto Club Member can order service only from point A (the service station where the Auto Club Member’s car is repaired) to point B (drop-off point) without additional stops and deviations from the route.</p> <p>4. The service coverage area is exclusively the boundaries of administrative cities.</p> <p>5. The service itself is provided by calling a taxi at the minimum rate in the Yandex Go mobile application.</p>	
6	Minor on-site repairs	<p>The service includes the following services for Auto Club Members:</p> <ol style="list-style-type: none"> <li>1. Replacing windshield wiper blades.</li> <li>2. Replacement of the fuel filter (external).</li> <li>3. Replacing the cabin filter.</li> <li>4. Replacing the air filter.</li> <li>5. Replacing fuses.</li> <li>6. Connecting power to the radiator fan.</li> <li>7. Replacing the relay.</li> <li>8. Replacing taillight bulbs.</li> <li>9. Replacing the horn.</li> <li>10. Replacing windshield washer nozzles.</li> <li>11. Replacing license plate light bulbs.</li> </ol>	B2B cards for the “Road Assistance” program
7	Hotel booking	<p>Terms of service for the Auto Club Member:</p> <ol style="list-style-type: none"> <li>1. When an Auto Club Member applies through MP “LiTRO”, the Auto Club verifies the data about the Auto Club Member.</li> <li>2. An Auto Club employee specifies the name of the hotel, length of stay, arrival and departure dates.</li> <li>3. After finding out all the data, the Auto Club employee calls the hotel, makes a reservation for him, indicating his details (full name, number, etc.). The service is provided subject to availability at the hotel.</li> </ol>	B2B cards for the “Road Assistance” program
8	Taxi ordering	<p>Terms of service for the Auto Club Member:</p> <ol style="list-style-type: none"> <li>1. When an Auto Club Member applies through MP “LiTRO”, the Auto Club verifies the data about the Auto Club Member.</li> <li>2. The service is provided at the expense of the Auto Club Member.</li> <li>3. An Auto Club employee checks with the Auto Club Member for points A (pick-up point) and B (drop-off point).</li> <li>4. The service itself is provided by calling a taxi at the rate agreed with the Auto Club Member in the Yandex Go mobile application, indicating payment in cash.</li> </ol>	B2B cards for the “Road Assistance” program
9	Computer diagnostics	<p>Terms of service for the Auto Club Member:</p> <ol style="list-style-type: none"> <li>1. When an Auto Club Member applies through MP “LiTRO”, the Auto Club verifies the data about the Auto Club Member.</li> <li>2. The service is provided in case of malfunctions in the electrical circuit of the vehicle.</li> </ol>	Cards-B2C and Cards-B2B under the “Road Assistance” programs
10	Ordering, paying for a hotel or plane ticket if your car gets into an accident	<p>Conditions for providing the service to the Auto Club Member are carried out on a one-time basis:</p> <ol style="list-style-type: none"> <li>1. The total service limit is determined by the terms of the Agreement (hereinafter referred to as the Limit).</li> <li>2. The service is provided if the Auto Club Member’s car gets into an accident with the impossibility of further operation (the car is not running), as well as outside the locality of registration (registration) and/or residence of the Auto Club Member, with the exception of situations</li> </ol>	Cards-B2C and Cards-B2B under the programs “Road Assistance” and “AutoAdvocate”



		<p>related to only one wheel of the car.</p> <p>3. The service applies only to one of two offers - either ordering and paying for a hotel, or ordering and paying for a plane ticket.</p> <p>4. The service is provided only if there are available rooms in the network of hotels - partners of the Auto Club, located in the country where the Auto Club is located.</p> <p>5. Accommodation is provided only in a hotel located in the place (close to the place) where the Auto Club Member's car was involved in an accident within the amount of the Service Limit, and also for no more than 3 days.</p> <p>6. The service is provided only if there are available seats on an airplane ticket (economy class) departing from the country of location of the Auto Club Member.</p> <p>7. The service is provided upon availability of a document confirming the fact of an accident, issued by law enforcement agencies of the country where the accident occurred.</p>	
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